



## **Chromebook Powerwash Instructions**

If a Chromebook is not functioning properly, it may be recommended that you "Powerwash" the device. This process resets the Chromebook back to its factory default settings and clears any data stored internally on the device.

The steps below describe the process in full:

- 1. Shut down the Chromebook
- 2. Once it is OFF, press the key combination: ESC + Refresh + Power Button



3. On the Please insert a recovery USB stick or SD card screen, press CTRL + D



4. On the To turn OS verification OFF, press ENTER screen, press ENTER



5. On the OS verification is OFF screen, press ENTER

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	CIS verifica Press ExitER to contem you r Your system will reliver and b	on is Off In to turn OS verification on. al data will be cleared.	
	To go back, press ESC.		
	For help visit, http://googl Model HANA DSA-A	e.com/dhiomeos/recovery RI+ACA-A2A-821 450	

6. This will cause the Chromebook to restart



7. If you are prompted to activate ChromeVox, choose "No, continue without ChromeVox"



8. On the Welcome to your Chromebook screen, click the "Get started" button

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English (United States)		
T Accessibility		

9. On the **Connect to network screen**, select a Wifi network and click "**Next**" NOTE: If at a DDSB network location, select **Ignite-Mobile** 

\$ \	Ignite-Mobile
Connect to network	♀ Ignite-Public
To restore your data, connect to the internet	♥ PeterToshiba
	♥ R90YK4Z3 6391
	Add other WiFi network
	Next 2

10. On the Google terms of Service screen, click "Accept and continue"

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Google terms of service	This version of the Terms of Service is optimized for mobile viewing. To read more information about these terms, visit policies google.com/terms in your browser.
	GOOGLE TERMS OF SERVICE
	Effective January 5, 2022
	Country version: Canada
	Google Chrome and Chrome OS Additional Terms
	System security setting
	Optional: Help improve Chrome OS features and performance by automatically sending diagnostic and usage data to Google. Learn more
*	Accept and continue

- 11. The Chromebook will check for updates and may update at this time
- 12. Automatic Enterprise Enrollment to DDSB will occur
- 13. On the Enterprise enrollment complete screen, click "Done"



14. The Chromebook is now successfully Powerwashed and is ready to use!

